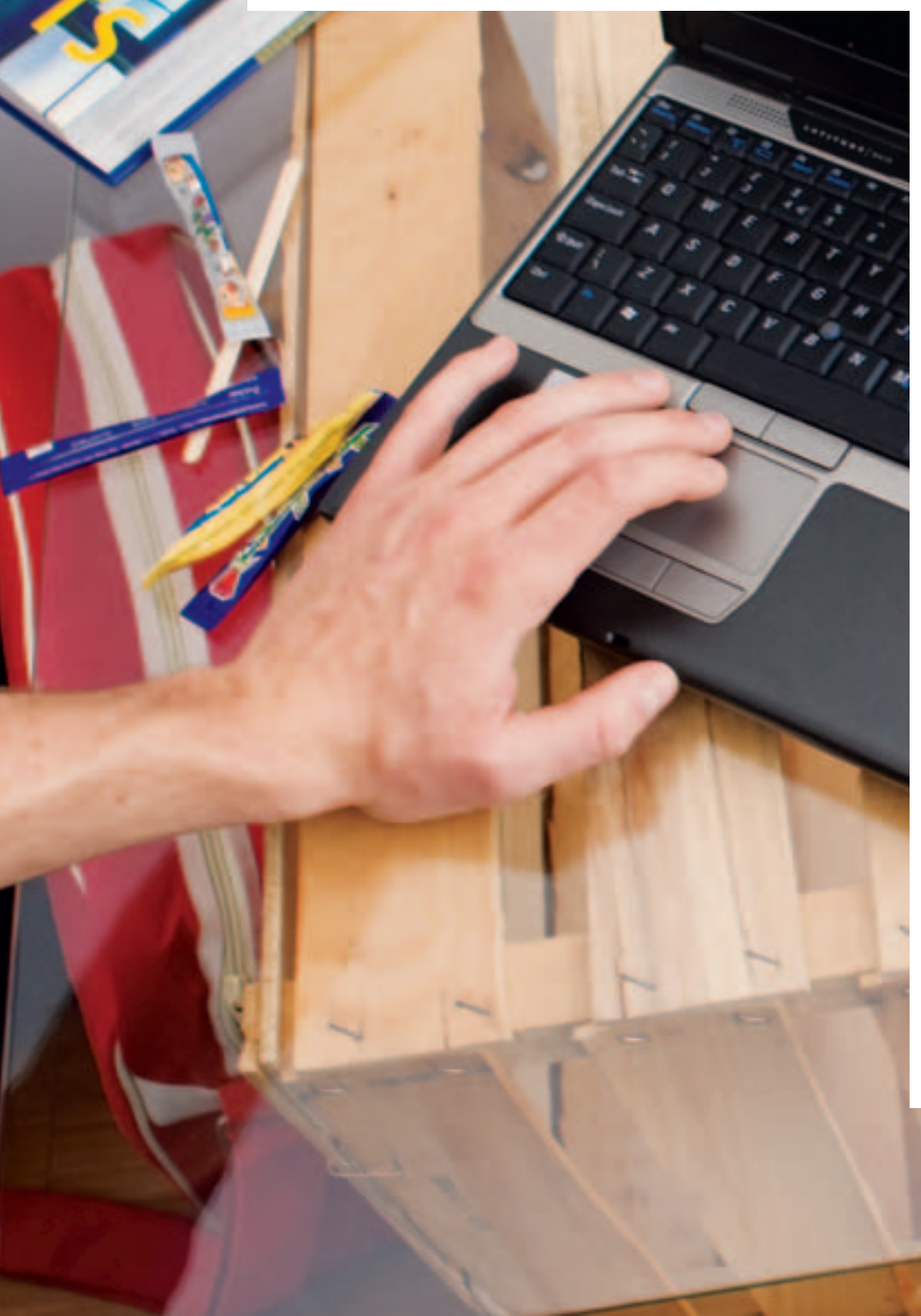
Quick Start Guide
Vodafone Mobile Broadband USB Stick

Designed
for Vodafone

vodafone

Welcome

to the world of mobile communications



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Welcome

Your new Vodafone Mobile Broadband USB Stick lets you connect your computer to the internet over the Vodafone high-speed mobile phone network.

Browse the web

You can now access the web and any other internet service wherever there's a mobile phone network.

Pick up emails

Keep up to date with your emails, wherever you are. You can also access your personal email accounts – even web-based accounts like Hotmail.

Send and receive SMS text messages

You can send and receive SMS text messages straight from your computer. The SMS application provides an easy way to view messages, write new ones, and manage contact details.

System Requirements

To use this USB Stick and the Vodafone Mobile Broadband application, you need:

– A computer running Microsoft® Windows® 7, Windows Vista™ (SP1 recommended), or Windows® XP SP3, or an Apple Mac running Mac OS® X 10.4.11 (Intel®) or 10.5.8, or above. 10.6.2 or above recommended - 10.4.11 not supported on PowerPC.

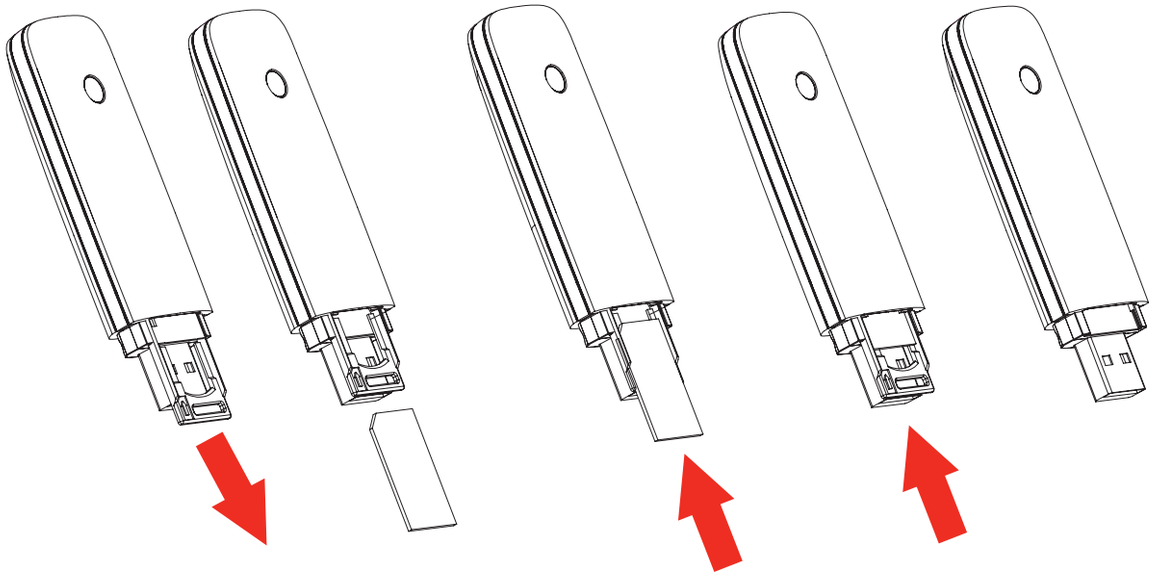
– At least 100 MB free disk space and 256 MB RAM memory

– A USB socket

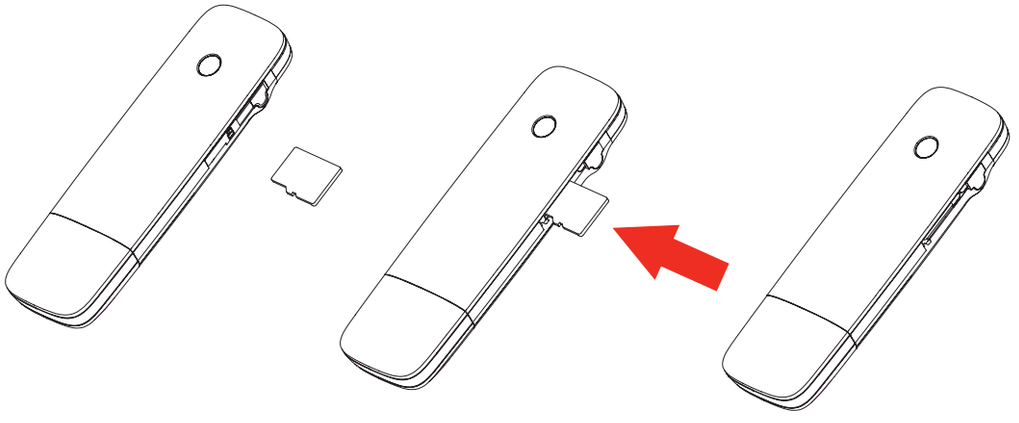
– Administrator rights on your computer.

Set up your USB Stick

- Insert your SIM as shown.



- If you are using a MicroSD memory card with your Stick (to allow your Stick to behave as a flash memory drive), insert the card as shown.



- Plug the USB Stick firmly into your computer's USB port.

Start the application

The first time you run the application, your USB Stick will usually be set as the current device. If it is not, open the 'Devices' view, and select your USB Stick there.

On Microsoft Windows computers

The first time you plug your USB Stick into your computer, it should be set up automatically. If for some reason setup does not start, right-click on the VMC Lite 10.x.x.x drive in 'My Computer', (Start menu>Computer on Vista), select 'Explore' and double-click the file called setup_vmb_lite.exe on the USB Stick. Follow the on-screen instructions.

Setting up your USB Stick may take a few minutes, but once setup is complete, the Vodafone Mobile Broadband Lite application should start automatically. If for some reason it does not start, select Vodafone Mobile Broadband from the Windows Start menu.

On Mac OS X computers

The first time you plug in your USB Stick, it will show up on your desktop as a Vodafone Mobile Broadband disk. Drag the Vodafone Mobile Broadband icon from the disk window into the Applications folder on your hard disk.

Double-click the Vodafone Mobile Broadband icon in your Applications folder to start the application. The application will start, identify your device, create the correct mobile connection settings and select a mobile network. Once the application is ready to connect, the Connect button will be enabled.

For further details, select Vodafone Mobile Broadband Help in the Help menu.

Connect – Standard window

1 Connect/Disconnect
Connect to the internet via the mobile phone network or Wi-Fi, to browse the web or use email

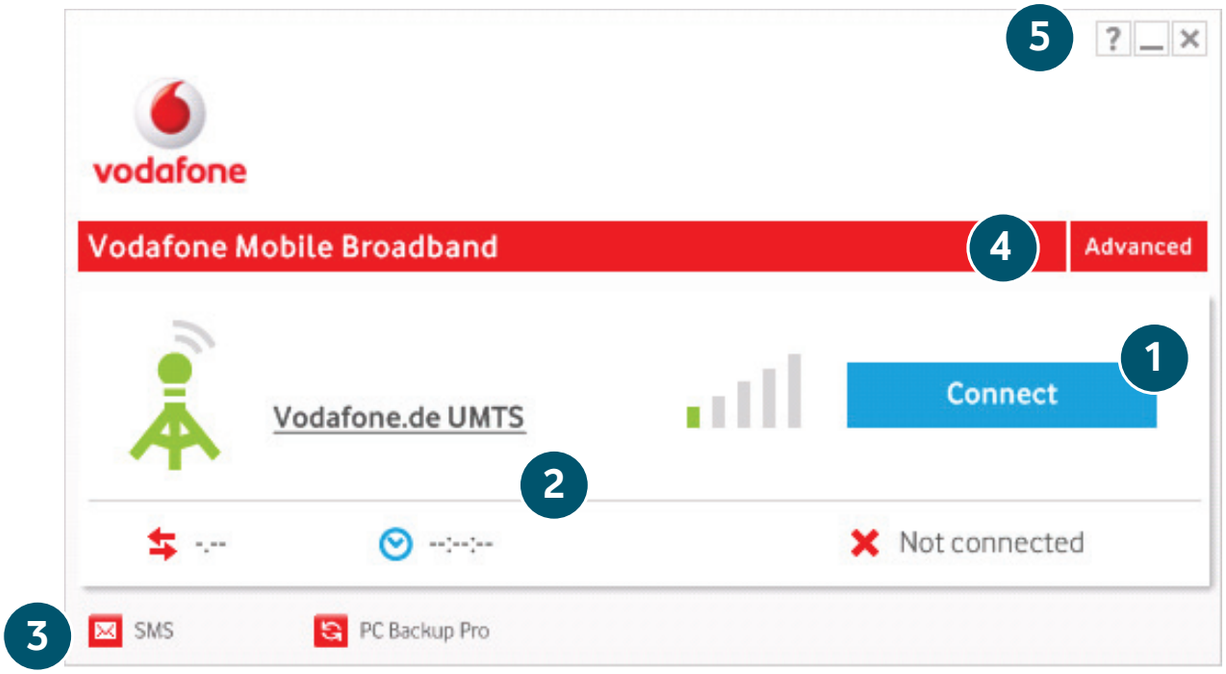
2 Status
Check the status of the current connection

3 Start SMS application
Send, receive and manage SMS messages and contacts

4 Advanced
Switch to Advanced to show more detail

5 Help
View Help topics

As a rule, anywhere you can make a call on your mobile phone, you should be able to open a mobile connection.



Settings – Advanced window

The connection type icons are animated whenever a connection is open.

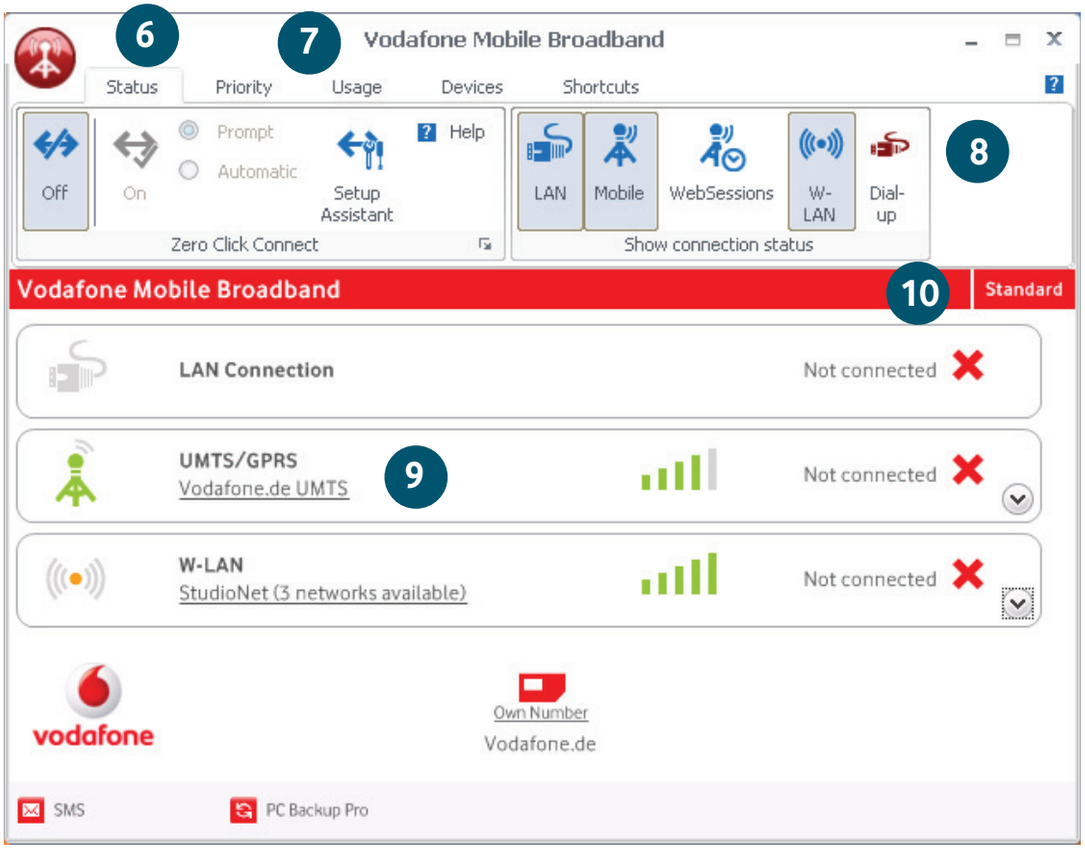
6 Application menu
View Options, Support and Updates, or exit the application

7 Views
Check the status of all connections, prioritise connections, check your usage, and manage devices or shortcuts

8 Ribbon
Customise settings for the items in each view

9 Connections
View the status of all connection types

10 Standard
Switch to Standard to show just the current connection



SMS Text Messaging

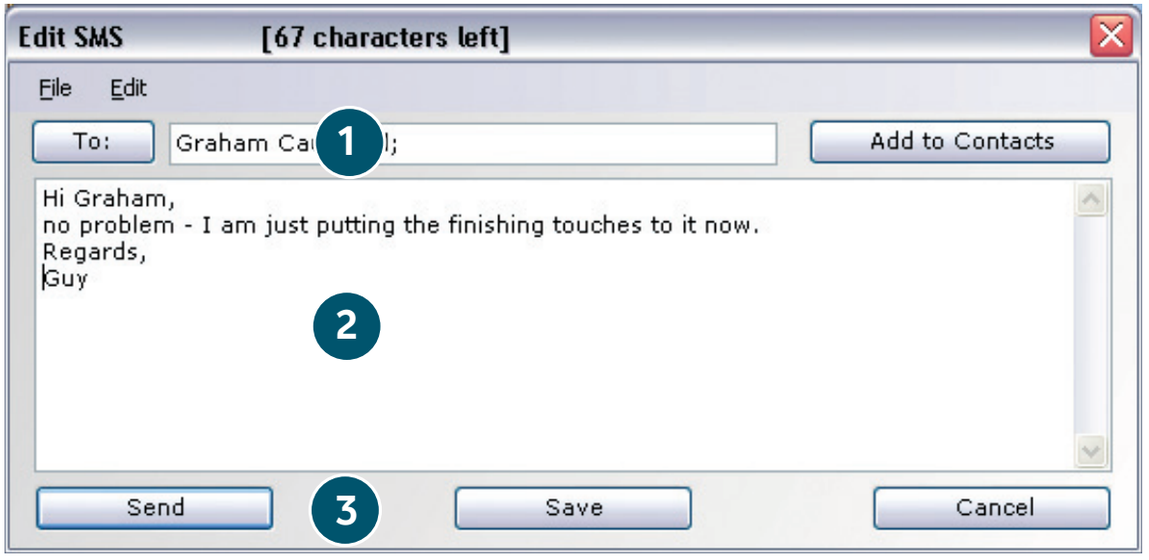
Click SMS on the Shortcuts bar at the bottom of the Vodafone Mobile Broadband Lite application to open the SMS application.

To send an SMS

Click New at the left-hand end of the SMS toolbar to create a new SMS text message.

1. **Address**
   Enter the recipients here, or choose them from Contacts
2. **Message**
   Write your message here
3. **Send**
   Click on the Send button to send your message.

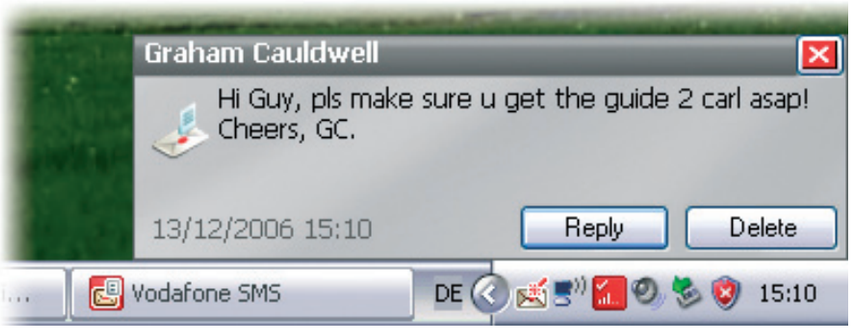
The number displayed to the person who receives your message will be from your data SIM, not your mobile phone. Use a short 'signature' to make sure people know you sent them a message: Settings/Messages/ Signature.



After your SMS has been sent, it will be stored in the Sent list.

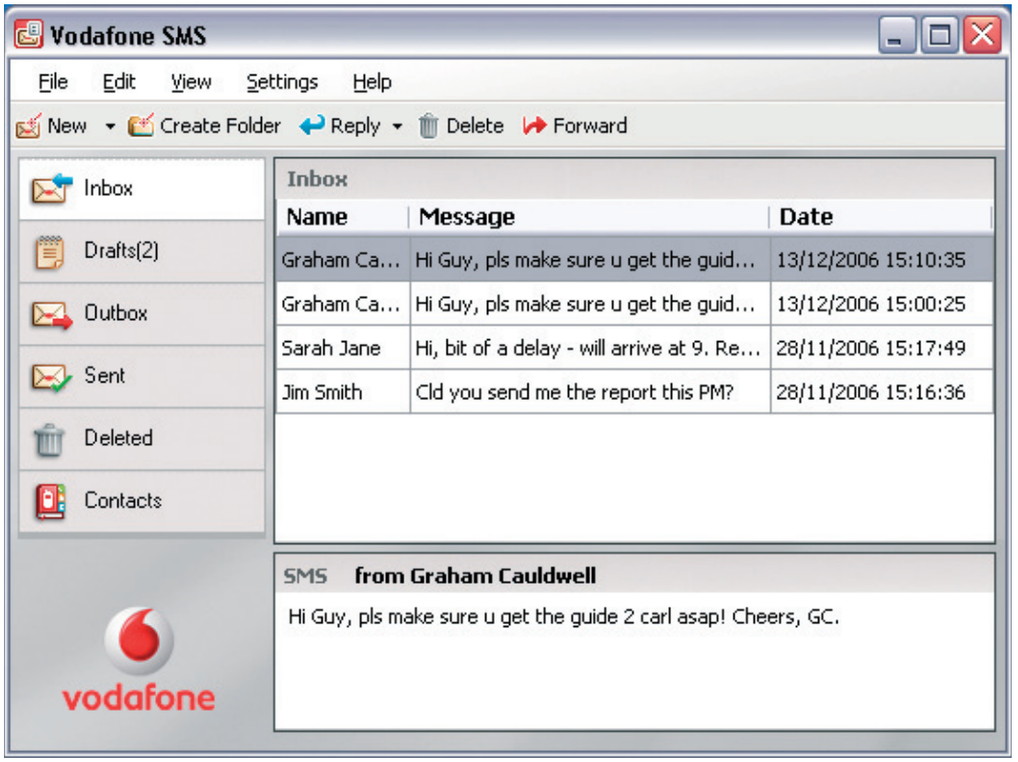
Receiving SMS

When you receive a new message, an SMS Notification is shown briefly so you can respond to it directly.



The received message can also be read from the Inbox in the main SMS window.

The SMS application will receive text messages whenever you have mobile network coverage.


Vodafone SMS
File Edit View Settings Help
New Create Folder Reply Delete Forward
Inbox
Drafts(2)
Outbox
Sent
Deleted
Contacts
Inbox
Name Message Date
Graham Ca... Hi Guy, pls make sure u get the guid... 13/12/2006 15:10:35
Graham Ca... Hi Guy, pls make sure u get the guid... 13/12/2006 15:00:25
Sarah Jane Hi, bit of a delay - will arrive at 9. Re... 28/11/2006 15:17:49
Jim Smith Cld you send me the report this PM? 28/11/2006 15:16:36
SMS from Graham Cauldwell
Hi Guy, pls make sure u get the guide 2 carl asap! Cheers, GC.
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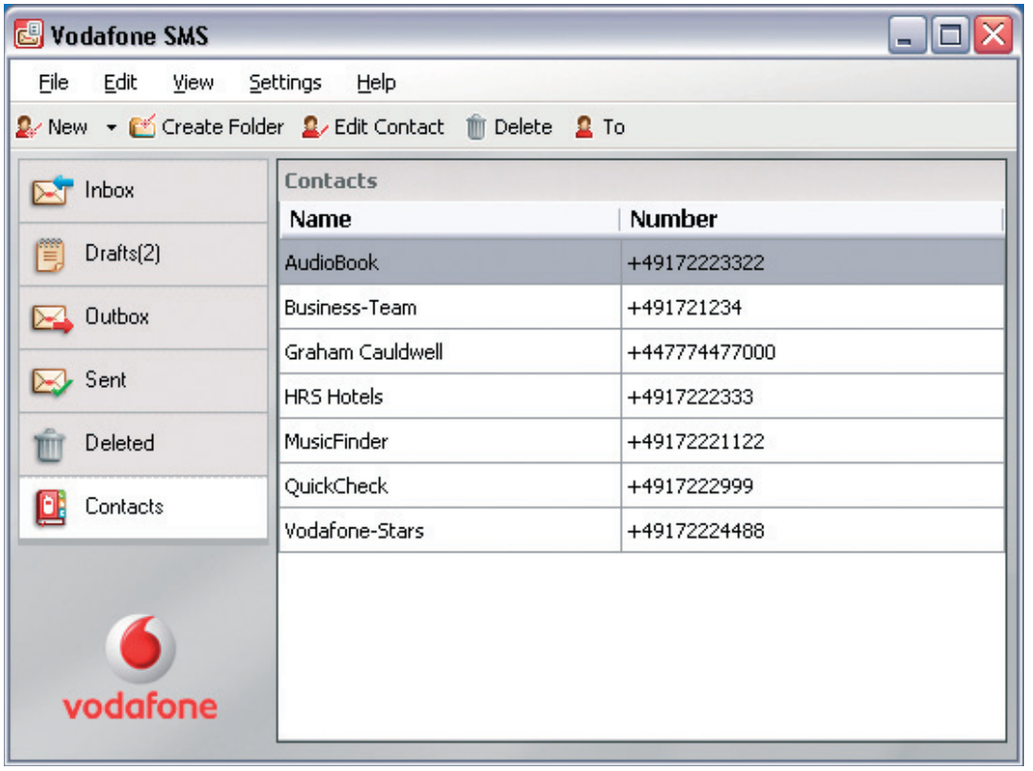
SMS Contacts

Click Contacts on the SMS navigation bar to open the Contacts list, in which you can save SMS numbers that you use frequently as contacts with names.



New SMS Contact

Clicking the New button on the SMS toolbar opens a new contact window.

Enter the name and number of your contact using the international format for the number, eg. +447774477000.

USB Stick LED lights

The LED light on your USB Stick shows which kind of mobile network has been found, and whether the USB Stick is connected to that network.

Light blue blinking indication may not appear on some networks (even where 3G Broadband is available). You will still be able to connect to the 3G Broadband network.

Green blinking
A GPRS network has been found – you could connect

Green solid
Connected via GPRS

Blue blinking
A 3G network has been found – you could connect

Blue solid
Connected via 3G

Light blue blinking
A 3G Broadband network has been found - you could connect

Light blue solid
Connected via 3G Broadband.

Signal strength

The strength of the mobile or Wi-Fi network signal is shown by the symbol to the left of the Connect button, and by the icon in the Windows Notification area.

The more bars that are filled in, the better the signal quality. At least one bar must be filled in order to connect.

Hints and tips

If you don't see your USB Stick in the list of devices

– Remove the USB Stick
– Re-start your computer
– Re-insert the USB Stick.

If no network can be found

– Change your physical location: in a building, move closer to a window, move higher up, or go outside
– (Windows) Open the Advanced window, open the 'Priorities' view, click 'Mobile' in the 'Select Network' group on the Ribbon, and see if you can connect to one of the networks listed
– (Mac) Select 'Connections', open 'Mobile Connections', double-click the top-most settings, click 'Select Networks' and see if you can connect to one of the networks listed
– Contact Support, and check that data services and roaming are enabled on your account.

If no connection can be opened

– Wait a few minutes and try to connect again. This is most often a temporary problem, especially if an 'Error 631' or 'Error 619' is referenced. If the problem persists, please call Support.
– Exit the application completely (Mac - quit), and then re-start it
– Re-start your computer
– (Windows) Open the Advanced window, open the 'Devices' view, select your device, click the 'Bearer' button in the 'Hardware' group on the Ribbon, and select a different bearer, eg. '3G Only'
– (Mac) Click 'Devices', select your device, and then select a different bearer in the drop-down menu, eg. '3G Only'
– If you are using a VPN (Virtual Private Network), contact the administrator of your VPN.

If you have problems when roaming

– Check if you can manually select a network, as described in 'If no network can be found' above, especially if the name of the current network in the Mobile Connections module is not Vodafone or a Partner

– Contact Support, and check roaming is enabled for your account.

If the connection keeps switching between GPRS and 3G

– Select a different bearer, eg. '3G Only', as described under 'If no connection can be opened' on the preceding page

– Switch back to your normal preference when you move locations.

For further help, please visit www.support.vodafone.com, or call Support on XXX or XXXXXXX.

(Windows) If the software does not install, or the install progress bar keeps looping

– From the Windows Start menu, select Settings>Control Panel> System>Hardware>Device Manager

– Expand 'Universal Serial Bus Controllers'

– Right-click 'USB Mass Storage Device' and select 'Uninstall'

– If your devices are not reloaded, select 'Scan for Hardware changes' from the 'Action' menu.

Check software update preferences

– Set your operating system and other programs to notify you of software updates instead of downloading them automatically – otherwise they may slow down your mobile connection, or exceed your data usage limit.

Usage indication

– The usage window only displays an indication of your data usage. Please refer to your invoice for the actual amount of data transferred or time connected.

Glossary

Bearer	Communication method used for data transport over the mobile network, eg. 3G Broadband, HSPA, 3G, etc.
Built-in data card	Mobile data card built into notebook computer. Enables data connections over the mobile phone network.
Data card/USB stick	A device for your computer that you can use to open a data connection over the mobile phone network.
EDGE	An enhancement to the GPRS bearer offering higher speeds, although not as fast as 3G Broadband.
GPRS	The General Packet Radio Service is a bearer offering higher data speeds than GSM, on which it is based.
GSM	Global System for Mobile Communication.
Home network	The network of the mobile operator who provided your SIM.
HSPA	High-Speed Packet Access bearer, enhancing 3G, including both HSUPA (Uplink) and HSDPA (Downlink).
HSUPA	High-Speed Uplink Packet Access bearer, improving 3G upload speeds to 5.2 megabits per second.
3G	The third-generation mobile phone service, as UMTS (Universal Mobile Telecommunications System) is also known, is a bearer providing higher data speeds.
3G broadband	The latest enhancement to the 3G bearer, which is already offering speeds of up to 14.4 megabits per second.
Roaming	You can use your mobile device on any other mobile network that has a roaming agreement with your operator, whether in your country or abroad.
SIM	Your Subscriber Identity Module is the postage-stamp-sized chip that you will have received together with your mobile contract. Your SIM has gold contacts on one side.

The term Mobile Broadband together with the 'birds' design is a trademark of GSMC Limited.

Mobile Broadband™

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